

THE LAST SHIP Exchange Terms and Conditions

1. We know plans can change, so we have created a flexible exchange policy for *THE LAST SHIP*. You can book with peace of mind knowing that your tickets can be exchanged up to 7 days prior to the original start time subject to the Terms and Conditions below.
2. To exchange your tickets, please contact QTIX on 136 246.
3. Tickets may only be exchanged for performances within the same venue and season.
4. Exchanges must be made no later than 7 days prior to the start time of your original ticketed performance.
5. Once your original tickets have been exchanged it is no longer eligible for further exchanges.
6. A per ticket exchange fee of \$20.00 applies to a maximum of \$60.00 per exchange transaction.
7. Tickets may be exchanged for any other single performance on sale at time of exchange, subject to seat availability, blackout dates, sold-out performances and other restrictions. Exchanges may not be made for the same performance.
8. Exchanges will only be made for tickets purchased through the authorised ticket seller for the venue. Tickets purchased via third party providers are subject to their exchange policies, we recommend contacting them directly.
9. Exchanges into new performances will be valued at the current ticket price for that performance. Additional payments may apply if choosing a performance or price level that costs more than the original ticket value, or if original ticket value was from an originally discounted ticket into a performance with no discounts available.
10. New special offers may not be applied to exchanged tickets.
11. Exchanges may not be made to reduce the total number of tickets originally purchased.
12. For group sales, please contact your groups representative.
13. Upon exchange, original tickets will be voided and will not allow access into the performance. Customers must present newly issued tickets for entry into the performance.
14. Complimentary tickets and resold tickets are not eligible for exchange.
15. Other restrictions may apply. Exchange policy may change or be revoked without notice.
16. Refunds or exchanges will be not permitted for arriving late or missing the show due to changes in personal circumstances.